



### AS AN INDUSTRY STAKEHOLDER

The success of this initiative hinges on industry partnership and collaboration of all industry stakeholders.

As an industry stakeholder, we invite you to engage us on how we can collaborate together on issues of tourist safety and security.



### USEFUL CONTACT NUMBERS

Nationwide incident response	10 111
Cell phone incident response	112
Ambulance – Fire Service	101 77
DIRCO list of Embassies in SA	(012) 351 1000
Live Telephone directory	1023
TBCSA	(012) 664 0120

For any enquiries relating to TSI, email [info@tourismsafety.co.za](mailto:info@tourismsafety.co.za)

**Remember! Report crimes to the South African Police Services (SAPS) and the Tsi online reporting portal on [www.tbcsa.travel/tourismsafety](http://www.tbcsa.travel/tourismsafety)**

An initiative of Tourism Business Council of South Africa



TBCSA is a non-profit, member driven organisation serving the needs of our members and focussing on the growth and the sustainability of the travel and tourism sector in South Africa.



## TRAVEL WITH CONFIDENCE TRADE WITH CONFIDENCE



Visit [www.tbcsa.travel/tourismsafety](http://www.tbcsa.travel/tourismsafety)



## WHAT IS TSI?

The Tourism Safety Initiative (Tsi) is a tourist safety & security programme facilitated by Tourism Business Council of South Africa (TBCSA).

It is a mechanism through which TBCSA co-ordinates and enables tourism businesses to speak with one voice on tourism safety & security matters.

### WHAT WE DO

- Provide a reliable & confidential mechanism to report safety & security incidents
- Provide relevant safety & security information to TBCSA members and TOMSA levy contributors
- Encourage industry collaboration on safety & security issues in the industry
- Engage industry role-players in private and public sectors for more travel & tourism safety resources



## TRAVEL WITH CONFIDENCE

### A FOCUS ON THE TOURIST

The Tsi DEVELOPS tools to make tourists travel South Africa with confidence:

- Provides individual tourists a direct and reliable mechanism to report safety and security incidents
- Provides a platform for tourists to follow up on reported cases with the police
- Provides the tourists with credible information on tourist safety & security risks in South Africa

### HOW YOU AS A TOURIST CAN GET INVOLVED

- REPORT incidents to the Police and on the Tsi online reporting portal
- Tell fellow travellers about the Tsi & how they can ACCESS support & information at a click of a button [www.tbcsa.travel/tourismsafety](http://www.tbcsa.travel/tourismsafety)



## TRADE WITH CONFIDENCE

### A FOCUS ON TOURISM BUSINESSES

The Tsi serves as a vehicle for TBCSA to facilitate a co-ordinated approach for travel & tourism businesses to deal with safety & security matters.

Tsi's vision is to be a catalyst for a safe travel & tourism environment in South Africa.

### WHAT TSI DOES FOR YOUR BUSINESS

- Reliable mechanism to CONFIDENTIALLY report incidents
- Provides market information relating to industry safety & security
- Disseminates alerts and reports for your business to manage and mitigate safety & security risks
- Vehicle through which to lobby for more resources for safety & security